

Royal Cross Primary School

Lancashire's school for deaf children

Coronavirus update

Dear Parents / Carers

Headteachers are receiving daily email updates from the DfE with specific guidance around what to do if there are any concerns around possible infection.

Department for Education Coronavirus helpline

On Monday they launched a new helpline to answer questions about COVID-19 related to education. Staff, parents and young people can contact the helpline as follows:

Phone: 0800 046 8687

Email: DfE.coronavirushelpline@education.gov.uk

Opening hours: 8am to 6pm (Monday to Friday)

Possible School Closures

There are a lot of press reports discussing possible school closures as a measure that can be introduced by the Government. **Currently, we are not aware of any imminent plans for this to happen.**

However, if this should change, it may happen with very little forward warning. As many of our families have parents working full time this could cause problems with child-care. It may be a good idea for families to begin to think about how this could be managed should schools be asked to close suddenly.

School would use all means of communication to alert families as soon as possible should this happen by: -

- Parent text
- Class Dojo
- Telephone / email
- Urgent message on the school web site.
- Taxi transport

School measures

We have installed hand washing stations around school for staff, children and visitors. Children are being encouraged to wash hands and think about how to use disposable tissues to 'Catch it, Bin it, Kill it!'

Additional information: You can access additional information from Public Health England <https://www.gov.uk/government/organisations/public-health-england>

Thank you

Bev Hennefer

Headteacher

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